



Your Park Home is warranted against defects arising from faulty structure, for a period of 30 years from the date of delivery to site, subject to the following conditions.

1. The product has been manufactured in accordance with engineering approvals.
2. The footings have been installed by Park Homes in accordance to Engineering approvals.
3. This warranty does not extend to products that are installed in contact with a continuously damp or moist building environment.
4. The product has been maintained in accordance with Park Homes recommendations.
5. The product has not been subject to misuse, physical abuse or neglect.
6. This does not cover any other component or warranty and defects other than the main structure.
7. Claims that are covered by a home insurance policy will not be covered.
8. Structure includes the steel chassis and timber frame.
9. This warranty is for Manufactured and Modular Homes with a steel Engineered Chassis and 90 x 45 timber frame.
10. This warranty is not transferable and is for the original purchaser only.
11. Claims under this warranty must be made within one (1) month of the defect arising in the product.
12. This warranty is limited to the repair or replacement of the faulty product at the discretion of Park Homes and does not extend to minor maintenance or items supplied in the home.
13. Maintenance calls beyond the three (3) month handover period may be subject to a callout fee.
14. Please contact our Customer service Team on 6214-8851 to arrange a call-out.
15. Abnormal wind, flooding or other natural occurrence will not be covered under this warranty.

